

Proses Review Journal Of Distribution Science

Judul Karya ilmiah : Service Quality In Distribution Through Academic, Administration, Facilities Affects Brand Performance.
Penulis : Arif Fakhruhin, Kifni Yudianto, You She Melly A.D.
Nama Jurnal : Journal Of Distribution Science
Jenis Jurnal : Jurnal Internasional Bereputasi
Volume, Nomor, Halaman : 21, 1, 65-72.
Tahun : 2023
ISSN : 1738-3110
DOI : <https://doi.org/10.15722/jds.21.01.202301.65>
Penerbit : Korea Distribution Science Association.
URL Dokumen : <https://koreascience.kr/article/JAKO202302655562234.pdf>
Terindeks : Scopus Q4, SJR 0,18.

Proses review manuscript

No.	Hari dan Tanggal	Keterangan
1.	Rabu, 12 Oktober 2022.	Submit naskah.
2.	Kamis, 13 Oktober 2022.	Naskah dinyatakan proses review.
3.	Kamis, 20 Oktober 2022.	Masukan dari pengelola jurnal untuk penulis, agar memperbaiki naskah.
4.	Kamis, 27 Oktober 2022	Masukan dari pengelola jurnal untuk penulis, agar memperbaiki naskah.
5.	Rabu, 2 November 2022	Masukan dari pengelola jurnal untuk penulis, agar memperbaiki naskah.
6.	Sabtu, 5 November 2022	Masukan dari pengelola jurnal untuk penulis, agar memperbaiki naskah.
7.	Senin, 7 November 2022	Masukan dari pengelola jurnal untuk penulis, agar memperbaiki naskah.
8.	Selasa, 8 November 2022	Final Submission.
9.	Selasa, 8 November 2022	Dinyatakan Accept.
10.	Selasa, 31 Januari 2023	Publis di Journal Of Distrbution Science.

Proses review manuscript di Website Journal Of Distribution Science

← → ↻ <https://www.jds.or.kr/member/goLogin.do?journalSeq=J000173> ☆

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ACOMS-KPubS 투고심사관리시스템 — Mozilla Firefox

https://www.jds.or.kr/author/commentView.do?articleSeq=J000173A00nj&manuscriptSeq=J000173A00njR99&journalSeq=J000173&manuscriptId=JDS-Oct-13-2022-383_R5

Review Result

Manuscript ID
JDS-Oct-13-2022-383_R5

Title
SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE

Decision Made

Editor's Recommendation : Major Revision Major Revision	
EIC's Decision : Major Revision	20 October 2022
EIC's Decision : Major Revision	27 October 2022
EIC's Decision : Major Revision	2 November 2022
EIC's Decision : Major Revision	5 November 2022
EIC's Decision : Major Revision	7 November 2022
EIC's Decision : Accept	8 November 2022

Kamis 20 Oktober 2022 (Comment to Author)

THE JOURNAL OF DISTRIBUTION SCIENCE × KS Service Quality in Distribution Management × ACOMS-KPubS 투고심사관리시스템 × +

→ ↻ 🔒 https://www.jds.or.kr/author/commentView.do?articleSeq=J000173A00nj&manuscriptSeq=J000173A00njR99&journal=J000173A00nj 90% ☆

Comment to Author

Reviewer1 :
Please summarize the main contents of the previous studies (theoretical background) in a table.

Table 1.(X) --> Table 1:
Figure 1.(X) --> Figure 1:

Reviewer3 :
Since the manuscript should be in well written English, it should be proofread before submitting it. The sentences are often verbose and difficult to understand due to incorrect grammar. It also follow the APA style and the format of Journal of Distribution Science but it failed.
H3 is not logically developed. There is no sufficient review of literature to generate the relationship between service quality and brand performance.
There is no explanation the reason why service quality is measured by 3 dimensions including academic, administrative and facility. If it is 3 dimensional, a confirmatory factor analysis should be performed but it was not done in this study.
It should be stated that how the questionnaire was developed and which studies were used to cite items in each construct. The questionnaire should be reviewed by a panel of experts in order to make sure content validity and also convergent validity and discriminant validity should be tested.
Since there are many correlation coefficients greater than 0.85, it should be checked.
A series of confirmatory factor analyses should be performed and then a path analysis should be conducted to test hypotheses but it didn't.
All numbers in the table should be correctly stated(ex not 0,707 it should be 0.707).
In conclusion, the manuscript is not well written and organized.
I'm regret to inform you that your manuscript is not accepted for Journal of Distribution Science in this time.

Reviewer4 :
Distribution-related words should be added to the title, keywords, introduction and conclusion.

References should only be cited in journal articles or books. Please refrain from documents such as dissertations, Internet materials, and reports. The information of the journal article in the reference should include volume, issue, and page.

References should be edited in APA style.

Pay attention to the space between the journal name, volume (issue), and page in the reference.

Match the footnotes in the text with the reference information.

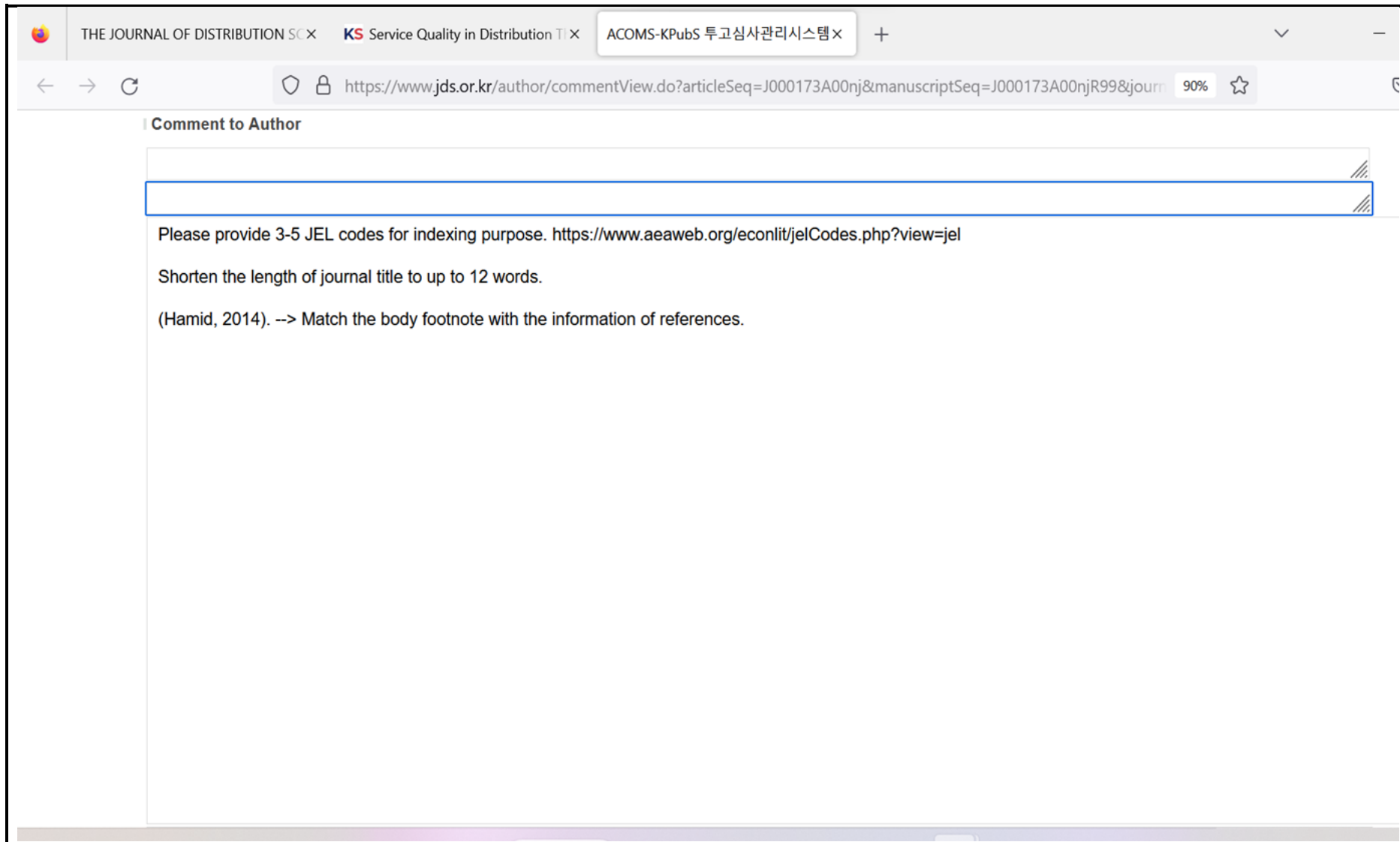
Kamis, 27 Oktober 2022 (Comment to Author)

Comment to Author

Mark the text of the revised paper in red.

Summarize the main contents of the previous studies (theoretical background) in a table.
Titles and keywords start with a capital letter for each word.
In the reference, write the journal title to the volume in italics.
Pay attention to the space between the journal name, volume (issue), and page in the reference.
Match the information of body footnotes with that of references.

Rabu, 2 November 2022 (Comment to Author)



The screenshot shows a web browser window with three tabs: 'THE JOURNAL OF DISTRIBUTION SC', 'KS Service Quality in Distribution TI', and 'ACOMS-KPubS 투고심사관리시스템'. The address bar displays the URL: <https://www.jds.or.kr/author/commentView.do?articleSeq=J000173A00nj&manuscriptSeq=J000173A00njR99&journ>. The page title is 'Comment to Author'. Below the title is a large, empty text input field. Underneath the input field, there are three lines of text providing instructions:

Please provide 3-5 JEL codes for indexing purpose. <https://www.aeaweb.org/econlit/jelCodes.php?view=jel>

Shorten the length of journal title to up to 12 words.

(Hamid, 2014). --> Match the body footnote with the information of references.

Sabtu, 5 November 2022 (Comment to Author)

THE JOURNAL OF DISTRIBUTION SC X KS Service Quality in Distribution TI X ACOMS-KPubS 투고심사관리시스템 X

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Comment to Author

Please insert 3-5 JEL codes below the key words for indexing purpose. <https://www.aeaweb.org/econlit/jelCodes.php?view=jel>

Match the footnotes in the text with the reference information.

Senin, 7 November 2022 (Comment to Author)

Comment to Author

Dessler. (2010). Manajemen Sumber Daya Manusia. Jakarta: Indeks.

Enderwita, E. (2013). Pengaruh Kualitas Produk dan Kualitas Pelayanan terhadap Kepuasan dan Loyalitas Nasabah Tabungan Bank BRI Cabang Simpang Empat. *Jurnal Apresiasi Ekonomi*, 1(3), 167–180.

Ghozali, Imam & Fuad. (2005). *Structural Equation Modeling*. Semarang: Badan Penerbit Universitas Diponegoro.

Prasetyo, W. B. (2013). Pengaruh Kualitas Pelayanan, Kepercayaan dan Kepuasan terhadap Loyalitas Pelanggan (Studi pada Swalayan Luwes Purwodadi). *Jurnal Manajemen Pemasaran*, 1(2), 1–13.

Saidani, B., & Arifin, S. (2012). Pengaruh kualitas produk dan kualitas layanan terhadap kepuasan konsumen dan minat beli pada ranch market. *Jurnal Riset Manajemen Sains Indonesia*, 3(1), 1–22.

Swasty & Wirania. (2016). *Branding Memahami dan Merancang Strategi Merek*. Bandung: PT Remaja Rosdakarya.

Tjiptono, F. (2015). *Strategi Pemasaran*. Yogyakarta: Andi Offset.

--> English !

Barger, R. N. (2006). *A summary of lawrence Kohlberg's stages of moral development*. Notre Dame: University of Notre Dame.

-> Only book or article is allowed in references

Selasa, 8 November 2022 (Comment to Author)

THE JOURNAL OF DISTRIBUTION SCX KS Service Quality in Distribution TI X ACOMS-KPubS 투고심사관리시스템 X

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Comment to Author

Titles and keywords start with a capital letter for each word.


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Selasa, 8 November 2022 (Dinyatakan Accept)

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THE JOURNAL OF DISTRIBUTION SCIENCE

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Submission with Final Disposition

Total : 3 [Excel Down](#)

Manuscript ID 	Title 	Date Submitted 	Date Disposition Set 	Final Disposition 	Operation
JDS-Oct-13-2022-383_R5	SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE	2022-11-08	2022-11-08	Accept	View Review Result

Bukti Publikasi di Journal Of Distribution Science (volume 21 issue 1, tahun 2023)

The screenshot shows the website for THE JOURNAL OF DISTRIBUTION SCIENCE (JDS). The page is titled "THE JOURNAL OF DISTRIBUTION SCIENCE" and features a navigation menu with "About", "Submission & Review", "Archive", and "Search". The "Archive" section is active, displaying a list of articles from 1999 to 2015. A blue arrow points to the year 2023, which is highlighted in the list. The article list includes titles, authors, and page numbers, with a "PDF" link provided for each entry.

Year	Article Title	Authors	Page Number	PDF Link
2015				
2014				
2013				
2012				
2011				
2010				
2009				
2008				
2007				
2006				
2005				
2004				
1999				
2023	Raigul		23	https://doi.org/10.15722/jds.21.01.202301.23 PDF
2023	4. What Do The 'Crowds' Say About Donation Distribution by Malaysian-based Charitable Crowdfunding?	KAMARUDIN, Mohd Khairy; MOHAMAD NORZILAN, Nur Izzati; MUSTAFFA, Fatin Nur Ainaa; KHIDZIR, Masyitah; ALMA'AMUN, Suhaili	33	https://doi.org/10.15722/jds.21.01.202301.33 PDF
2023	5. The Factors of Product Purchase Decisions for Distribution of Community Enterprises in Nakhon Si Thammarat, Thailand	NAKUDOM, Sor sirichai; NAKUDOM, Siwapom; NOOBUTR, Pinrudee; KHIAWNOI, Pannapa; WANNAPIROON, Panita	45	https://doi.org/10.15722/jds.21.01.202301.45 PDF
2023	6. The Adoption of Big Data to Achieve Firm Performance of Global Logistic Companies in Thailand	KITCHAROEN, Krisana	53	https://doi.org/10.15722/jds.21.01.202301.53 PDF
2023	7. Service Quality in Distribution Through Academics, Administration, and Facilities, Affects Brand Performance	FAKHRUDIN, Arif; YUDIANTO, Kifni; DHARASTA, You She Melly Anne	65	https://doi.org/10.15722/jds.21.01.202301.65 PDF

Review History Submitted and Checked-in, Website Journal Of Distribution Science

https://www.jds.or.kr/reviewer/reviewHistory.do 67% ☆

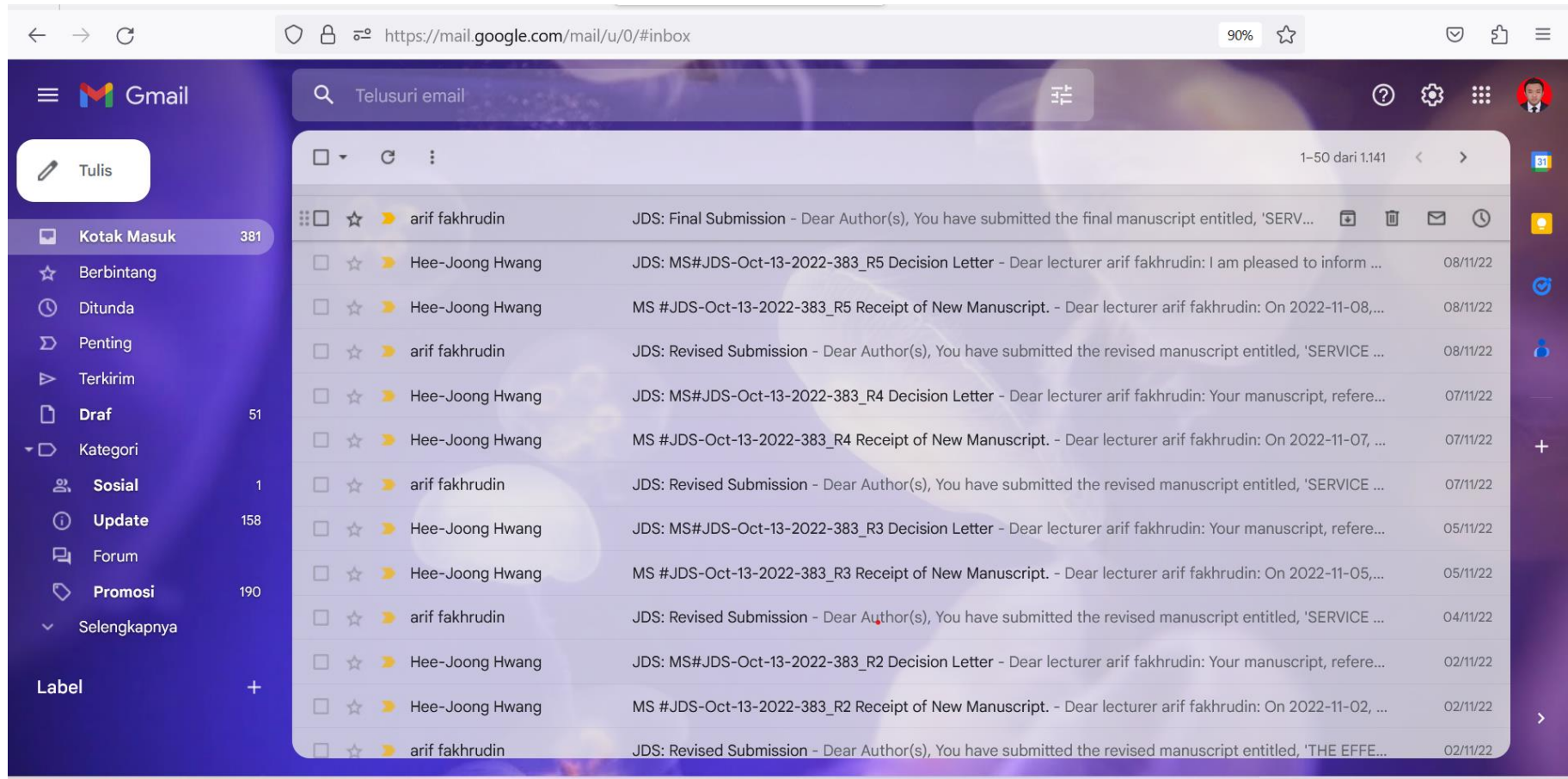
Review History

Manuscript ID
JDS-Oct-13-2022-383_R5

Title
SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE

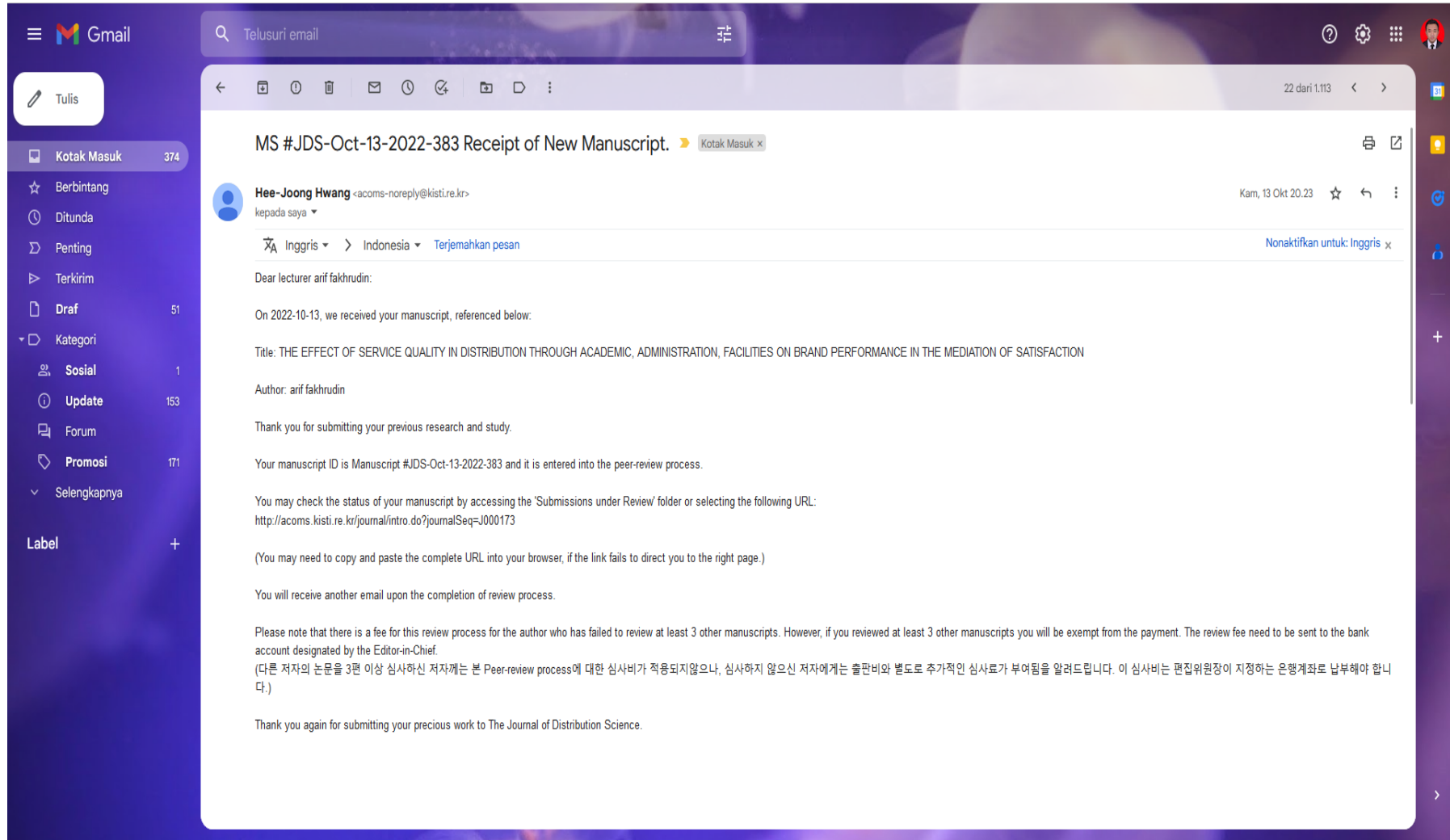
Manuscript ID	Submitted	Checked-in	Editor	Reviewer (Invited, Agreed)	Date Review Submitted	Editor's Recommendation	EIC's Decision
JDS- Oct-13-2022-383	(22/10/12)	Hee-Joong Hwang (22/10/13)	-	-	-	-	Hee-Joong Hwang Major Revision (22/10/20)
JDS- Oct-13-2022-383_R1	(22/10/27)	Hee-Joong Hwang (22/10/27)	-	-	-	-	Hee-Joong Hwang Major Revision (22/10/27)
JDS- Oct-13-2022-383_R2	(22/11/02)	Hee-Joong Hwang (22/11/02)	-	-	-	-	Hee-Joong Hwang Major Revision (22/11/02)
JDS- Oct-13-2022-383_R3	(22/11/04)	Hee-Joong Hwang (22/11/05)	-	-	-	-	Hee-Joong Hwang Major Revision (22/11/05)
JDS- Oct-13-2022-383_R4	(22/11/07)	Hee-Joong Hwang (22/11/07)	-	-	-	-	Hee-Joong Hwang Major Revision (22/11/07)
JDS- Oct-13-2022-383_R5	(22/11/08)	Hee-Joong Hwang (22/11/08)	-	-	-	-	Hee-Joong Hwang Accept (22/11/08)
JDS- Oct-13-2022-383_R5	(22/11/08)						

Proses review manuscript Journal Of Distribution Science ke email penulis (arif fakhrudin).



Proses review manuscript Journal Of Distribution Science melalui email penulis.

Kamis, 13 Oktober 2022 (feedback submit dari Journal Distribution Science)



The screenshot shows a Gmail interface with a purple sidebar on the left containing navigation options like 'Kotak Masuk', 'Berbintang', 'Ditunda', 'Penting', 'Terkirim', 'Draf', 'Kategori', 'Sosial', 'Update', 'Forum', 'Promosi', and 'Selengkapnya'. The main content area displays an email from Hee-Joong Hwang (acomms-noreply@kisti.re.kr) dated 'Kam, 13 Okt 20.23'. The email subject is 'MS #JDS-Oct-13-2022-383 Receipt of New Manuscript.' and it is marked as 'Kotak Masuk x'. The email body contains the following text:

Dear lecturer arif fakhrudin:

On 2022-10-13, we received your manuscript, referenced below:

Title: THE EFFECT OF SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES ON BRAND PERFORMANCE IN THE MEDIATION OF SATISFACTION

Author: arif fakhrudin

Thank you for submitting your previous research and study.

Your manuscript ID is Manuscript #JDS-Oct-13-2022-383 and it is entered into the peer-review process.

You may check the status of your manuscript by accessing the 'Submissions under Review' folder or selecting the following URL:
<http://acomms.kisti.re.kr/journal/intro.do?journalSeq=J000173>

(You may need to copy and paste the complete URL into your browser, if the link fails to direct you to the right page.)

You will receive another email upon the completion of review process.

Please note that there is a fee for this review process for the author who has failed to review at least 3 other manuscripts. However, if you reviewed at least 3 other manuscripts you will be exempt from the payment. The review fee need to be sent to the bank account designated by the Editor-in-Chief.
(다른 저자의 논문을 3편 이상 심사하신 저자께서는 본 Peer-review process에 대한 심사비가 적용되지않으나, 심사하지 않으신 저자에게는 출판비와 별도로 추가적인 심사로가 부여됨을 알려드립니다. 이 심사비는 편집위원장이 지정하는 은행계좌로 납부해야 합니다.)

Thank you again for submitting your precious work to The Journal of Distribution Science.

Gmail interface showing an email with contact information for a journal. The email content includes:

Managing Editor Myoung-Kil Youn, Eulji University, Korea. E-mail: retail21@daum.net

Assistant Managing Editor Shuai Su, Shandong University of Political Science and Law, China. E-mail: su.shuai@gmail.com

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2. Please avoid excessive use of self-citation. When referencing your own research published previously the title, keyword, and content of the paper must be consistent with the current one. The publication of manuscript with the excessive use of self-citation will be cancelled upon the discovery even after the peer-review and acceptance.
http://kodisajournals.org/bbs/board.php?bo_table=notice&wr_id=25 (투고규정)

Yours Sincerely,

Kamis, 20 Oktober 2022 (Comment to Author)

The screenshot shows a Gmail interface with a purple sidebar on the left. The main content area displays an email from Hee-Joong Hwang, dated October 20, 2022, at 21:07. The email subject is "JDS: MS#JDS-Oct-13-2022-383 Decision Letter". The email body contains the following text:

Dear lecturer arif fakhrudin:

Your manuscript, referenced below, has been reviewed for publication in the The Journal of Distribution Science. It has been found to be of potential interest.

MS #JDS-Oct-13-2022-383

THE EFFECT OF SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES ON BRAND PERFORMANCE IN THE MEDIATION OF SATISFACTION

Unfortunately, the manuscript is not acceptable in present form for publication in the The Journal of Distribution Science. The reviewer has delineated several deficiencies and recommend major revisions which may render the work suitable for publication.

Please edit the ENTIRE paper.

The reviewer's comments are included below and/or attached. If you are willing and able to respond to each of the reviewer's critical comments, we would consider a revised manuscript. Please include a cover letter that addresses each point and indicates how the manuscript has been revised. Also, as supplemental material, please submit a copy of the manuscript with the exact locations of the revisions.

The revised manuscript should be returned to the Editor promptly. A manuscript returned more than one month later will generally be regarded as newly submitted and will be given a new receipt date.

Tulis

- Kotak Masuk 374
- Berbintang
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- Draf 51
- Kategori
- Sosial 1
- Update 153
- Forum
- Promosi 171
- Selengkapnya

Label +

Navigation icons: back, forward, refresh, delete, archive, search, and menu.

20 dari 1.113

Comments to Author :

Reviewer1 :

Please summarize the main contents of the previous studies (theoretical background) in a table.

Table 1.(X) --> Table 1:

Figure 1.(X) --> Figure 1:

Reviewer3 :

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Reviewer4 :

Distribution-related words should be added to the title, keywords, introduction and conclusion.

References should only be cited in journal articles or books. Please refrain from documents such as dissertations, Internet materials, and reports. The information of the journal article in the reference should include volume, issue, and page.

References should be edited in APA style.

Pay attention to the space between the journal name, volume (issue), and page in the reference.

Match the footnotes in the text with the reference information.

Kamis, 27 Oktober 2022 (feedback submit revisi dari Journal Of Distribution Science)

The screenshot shows a Gmail interface with a dark blue sidebar on the left. The main content area displays an email from 'arif fakhrudin' with the subject 'JDS: Revised Submission'. The email body contains the following text:

Dear Author(s),

You have submitted the revised manuscript entitled,

THE EFFECT OF SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES ON BRAND PERFORMANCE IN THE MEDIATION OF SATISFACTION' by arif fakhrudin submitted to The Journal of Distribution Science for a form of

(choose one: Regular Paper, Review Paper, or Letters to the Editor).

[Write down your own Rationale. An example follows.]

'Purpose: The purpose of this study was to determine the effect of Service Quality on Brand Performance through Satisfaction at the aviation campus in Yogyakarta. Research design, data and methodology: This research design is hypothesis testing using primary data obtained by distributing questionnaires directly to 200 respondents who are active students at the aviation campus in Yogyakarta. The analytical method used is the Structure Equation Model (SEM). Results: The results of this study that there was a significant and positive relationship between Service Quality and Satisfaction. There was a significant and positive relationship between Satisfaction with Brand Performance. There was a significant and positive relationship between Service Quality and Brand Performance. Conclusion: The conclusion in this study that the dimensions of academic service quality are distribution from the service quality variable are suggested to improve detailed recording by academic teaching staff. For the dimensions of administrative service quality distribution from the Service Quality variable, it is recommended to increase friendliness in the campus environment. For the dimensions of Facility service quality distribution from the Service Quality variable, it is recommended to increase satisfaction in terms of facilities on campus. For the Satisfaction variable, it is suggested to improve the performance of the staff and the academic community.'

Please read carefully the Article Content Selection Policy below.

Article Content Selection Policy
All accepted and published papers in JDS are equally qualified and have successfully gone through peer-review process. The foundation and editorial content selection policy of JDS are as follows:

As the title of the Journal of Distribution Science indicates, JDS papers are arranged in order of discipline (subject) and content of the papers:

1. Distribution Management: Activities directly associated with distribution management, e.g., transportation, retailing and wholesaling, inventory, shipping and receiving, materials handling, warehousing, channels, information, communication, etc.
2. Distribution Science: Activities directly associated with distribution system, technology, and science, e.g., distribution data management and science, distribution artificial intelligence system, distribution information and communication technologies, transportation and inventory management systems, distribution channel management systems, mobile and online distribution technologies, etc.

Tulis

Kotak Masuk 374

Berbintang

Ditunda

Penting

Terkirim

Draf 51

Kategori

Sosial 1

Update 153

Forum

Promosi 171

Selengkapnya

Label +



transportation and inventory management systems, distribution channel management systems, mobile and online distribution technologies, etc.

3. Distribution Strategy: Strategies directly associated with distribution activities, e.g., direct, indirect, dual, reverse, intensive, selective, exclusive, etc

The JDS Editorial Board is least likely to accept papers in the field of study of History, Philosophy, Religion, Political and Legal Studies, Humanities and Arts, Political Science, Military Sciences, Education, Pedagogy, Professional Training, Natural Science, and Mathematics. The JDS Editorial Board gives priority to the research areas of distribution management, distribution science, and distribution strategy.

** Please note that the article that is not written aligned with the content policy may be rejected at any stage of the publication.

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JDS has adopted a double blind peer review policy, where both the referee and the author remain anonymous throughout the process. Please remove all identifying features from the main document itself, ensuring that Authors' identities are not revealed. However, this does not preclude Authors from citing their own previous works, although Authors must cite their works in a manner that does not make explicit their identity. All contributions will be initially assessed by the Editor-in-Chief for suitability for the journal. Papers deemed suitable are then typically sent to a minimum of two independent expert reviewers to assess the scientific quality of the paper. The Editor-in-Chief is responsible for the final decision regarding acceptance or rejection of the articles. The Editor-in-Chief's decision is final.

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Sincerely Yours,

JDS Editorial Team

...

[Pesan dipotong] [Lihat seluruh email](#)

Balas

Teruskan

Kamis, 27 Oktober 2022 (feedback submit revisi dari Journal Of Distribution Science)

The screenshot shows a Gmail interface with a dark blue sidebar on the left. The main content area displays an email from Hee-Joong Hwang (acoms-noreply@kisti.re.kr) dated October 27, 2022. The email subject is "MS #JDS-Oct-13-2022-383_R1 Receipt of New Manuscript." The email body contains the following text:

Dear lecturer arif fakhrudin:

On 2022-10-27, we received your manuscript, referenced below:

Title: THE EFFECT OF SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES ON BRAND PERFORMANCE IN THE MEDIATION OF SATISFACTION

Author: arif fakhrudin

Thank you for submitting your previous research and study.

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You may check the status of your manuscript by accessing the 'Submissions under Review' folder or selecting the following URL:
<http://acoms.kisti.re.kr/journal/intro.do?journalSeq=J000173>

(You may need to copy and paste the complete URL into your browser, if the link fails to direct you to the right page.)

You will receive another email upon the completion of review process.

Please note that there is a fee for this review process for the author who has failed to review at least 3 other manuscripts. However, if you reviewed at least 3 other manuscripts you will be exempt from the payment. The review fee need to be sent to the bank account designated by the Editor-in-Chief.

(다른 저자의 논문을 3편 이상 심사하신 저자께서는 본 Peer-review process에 대한 심사비가 적용되지않으나, 심사하지 않으신 저자에게는 출판비와 별도로 추가적인 심사료가 부여됨을 알려드립니다. 이 심사비는 편집위원장이 지정하는 은행계좌로 납부해야 합니다.)

Thank you again for submitting your precious work to The Journal of Distribution Science.

Gmail interface showing an email from Kodisajournals@gmail.com. The email content includes contact information for Managing Editor (Myoung-Kil Youn) and Assistant Managing Editor (Shuai Su), the journal's address in Seongnam-city, and a notice regarding manuscript submission precautions.

Managing Editor Myoung-Kil Youn, Eulji University, Korea. E-mail: retail21@daum.net

Assistant Managing Editor Shuai Su, Shandong University of Political Science and Law, China. E-mail: su.shuai@gmail.com

Hanshin Officetel Suite 1030, 2463-4 Shinheung-dong Sujeong-gu, Seongnam-city,

Address

Gyeonggi-do, KOREA (461-720). Tel: +82-70-8972-7292 Fax: +82-31-740-7361
E-mail: kodisajournals@gmail.com ?

Please check again to make sure that you have followed the precautions below.

Precautions:

1. If the subject of the submitted paper is deemed to be different from the aims and scope of the journal, it cannot be published in any case. In this case, the publication may be cancelled even after it has been reviewed and accepted.
2. Please avoid excessive use of self-citation. When referencing your own research published previously the title, keyword, and content of the paper must be consistent with the current one. The publication of manuscript with the excessive use of self-citation will be cancelled upon the discovery even after the peer-review and acceptance.
http://kodisajournals.org/bbs/board.php?bo_table=notice&wr_id=25 (투고규정)

Yours Sincerely,

The Journal of Distribution Science

Kamis, 27 Oktober 2022 (Comment to Author)

The screenshot shows a Gmail interface with a dark blue sidebar on the left. The main content area displays an email from Hee-Joong Hwang, dated October 27, 2022. The email subject is "JDS: MS#JDS-Oct-13-2022-383_R1 Decision Letter". The body of the email contains a decision letter regarding a manuscript submission to The Journal of Distribution Science. The letter states that the manuscript is not acceptable in its current form and requires major revisions. It provides the manuscript ID (MS #JDS-Oct-13-2022-383_R1) and the title of the paper: "THE EFFECT OF SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES ON BRAND PERFORMANCE IN THE MEDIATION OF SATISFACTION". The letter also includes instructions for the author to edit the entire paper and submit a revised manuscript with a cover letter and supplemental material. A final note states that manuscripts returned more than one month later will be treated as new submissions.

Left Sidebar (Navigation):

- Tulis
- Kotak Masuk (374)
- Berbintang
- Ditunda
- Penting
- Terkirim
- Draf (51)
- Kategori
- Sosial (1)
- Update (153)
- Forum
- Promosi (171)
- Selengkapnya
- Label (+)

Top Bar: Telusuri email, 17 dari 1.113

Email Header: Hee-Joong Hwang <acoms-noreply@kisti.re.kr> kepada saya, Kam, 27 Okt 20.22 (13 hari yang lalu)

Language: Inggris > Indonesia, Terjemahkan pesan, Nonaktifkan untuk Inggris x

Body Text:

Dear lecturer arif fakhrudin:

Your manuscript, referenced below, has been reviewed for publication in the The Journal of Distribution Science. It has been found to be of potential interest.

MS #JDS-Oct-13-2022-383_R1

THE EFFECT OF SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES ON BRAND PERFORMANCE IN THE MEDIATION OF SATISFACTION

Unfortunately, the manuscript is not acceptable in present form for publication in the The Journal of Distribution Science. The reviewer has delineated several deficiencies and recommend major revisions which may render the work suitable for publication.

Please edit the ENTIRE paper.

The reviewer's comments are included below and/or attached. If you are willing and able to respond to each of the reviewer's critical comments, we would consider a revised manuscript. Please include a cover letter that addresses each point and indicates how the manuscript has been revised. Also, as supplemental material, please submit a copy of the manuscript with the exact locations of the revisions.

The revised manuscript should be returned to the Editor promptly. A manuscript returned more than one month later will generally be regarded as newly submitted and will be given a new receipt date.

Tulis

Kotak Masuk 374

Berbintang

Ditunda

Penting

Terkirim

Draf 51

Kategori

Sosial 1

Update 153

Forum

Promosi 171

Selengkapnya

Label +

Comments to Author :

Mark the text of the revised paper in red.

Summarize the main contents of the previous studies (theoretical background) in a table.

Titles and keywords start with a capital letter for each word.

In the reference, write the journal title to the volume in italics.

Pay attention to the space between the journal name, volume (issue), and page in the reference.

Match the information of body footnotes with that of references.

Managing Editor Myoung-Kil Youn, Eulji University, Korea. E-mail: retail21@daum.net

Assistant Managing Editor Shuai Su, Shandong University of Political Science and Law, China.
E-mail: su.shuai@gmail.com

Hanshin Officetel Suite 1030, 2463-4 Shinheung-dong Sujeong-gu, Seongnam-city,

Address

Gyeonggi-do, KOREA (461-720). Tel: +82-70-8972-7292 Fax: +82-31-740-7361
E-mail: kodisajournals@gmail.com ?

Rabu, 2 November 2022 (feedback submit revisi dari Journal Of Distribution Science)

The screenshot shows a Gmail interface with a dark blue sidebar on the left. The main content area displays an email from 'arif fakhruhin' with the subject 'JDS: Revised Submission'. The email body contains the following text:

Dear Author(s),

You have submitted the revised manuscript entitled,

THE EFFECT OF SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES ON BRAND PERFORMANCE IN THE MEDIATION OF SATISFACTION' by arif fakhruhin submitted to The Journal of Distribution Science for a form of

(choose one: Regular Paper, Review Paper, or Letters to the Editor).

[Write down your own Rationale. An example follows:]

Purpose: The purpose of this study was to determine the effect of Service Quality on Brand Performance through Satisfaction at the aviation campus in Yogyakarta. Research design, data and methodology: This research design is hypothesis testing using primary data obtained by distributing questionnaires directly to 200 respondents who are active students at the aviation campus in Yogyakarta. The analytical method used is the Structure Equation Model (SEM). Results: The results of this study that there was a significant and positive relationship between Service Quality and Satisfaction. There was a significant and positive relationship between Satisfaction with Brand Performance. There was a significant and positive relationship between Service Quality and Brand Performance. Conclusion: The conclusion in this study that the dimensions of academic service quality are distribution from the service quality variable are suggested to improve detailed recording by academic teaching staff. For the dimensions of administrative service quality distribution from the Service Quality variable, it is recommended to increase friendliness in the campus environment. For the dimensions of Facility service quality distribution from the Service Quality variable, it is recommended to increase satisfaction in terms of facilities on campus. For the Satisfaction variable, it is suggested to improve the performance of the staff and the academic community.'

Please read carefully the Article Content Selection Policy below.

Article Content Selection Policy
All accepted and published papers in JDS are equally qualified and have successfully gone through peer-review process. The foundation and editorial content selection policy of JDS are as follows:

As the title of the Journal of Distribution Science indicates, JDS papers are arranged in order of discipline (subject) and content of the papers:

1. Distribution Management: Activities directly associated with distribution management, e.g., transportation, retailing and wholesaling, inventory, shipping and receiving, materials handling, warehousing, channels, information, communication, etc.
2. Distribution Science: Activities directly associated with distribution system, technology, and science, e.g., distribution data management and science, distribution artificial intelligence system, distribution information and communication technologies, transportation and inventory management systems, distribution channel management systems, mobile and online distribution technologies, etc.

Tulis

Kotak Masuk 374

Berbintang

Ditunda

Penting

Terkirim

Draf 51

Kategori

Sosial 1

Update 153

Forum

Promosi 171

Selengkapnya

Label +

3. Distribution Strategy: Strategies directly associated with distribution activities, e.g., direct, indirect, dual, reverse, intensive, selective, exclusive, etc

The JDS Editorial Board is least likely to accept papers in the field of study of History, Philosophy, Religion, Political and Legal Studies, Humanities and Arts, Political Science, Military Sciences, Education, Pedagogy, Professional Training, Natural Science, and Mathematics. The JDS Editorial Board gives priority to the research areas of distribution management, distribution science, and distribution strategy.

** Please note that the article that is not written aligned with the content policy may be rejected at any stage of the publication.

Double-Blind Peer Review Policy

JDS has adopted a double blind peer review policy, where both the referee and the author remain anonymous throughout the process. Please remove all identifying features from the main document itself, ensuring that Authors' identities are not revealed. However, this does not preclude Authors from citing their own previous works, although Authors must cite their works in a manner that does not make explicit their identity. All contributions will be initially assessed by the Editor-in-Chief for suitability for the journal. Papers deemed suitable are then typically sent to a minimum of two independent expert reviewers to assess the scientific quality of the paper. The Editor-in-Chief is responsible for the final decision regarding acceptance or rejection of the articles. The Editor-in-Chief's decision is final.

Copyright Policy

After publication of an article, the copyright of the article transfers and belongs to the Author(s).

Thank you for giving JDS an opportunity to read about your research.

*****Korean Researchers: If you have not submitted at least one manuscript to KODISA JOURNALS (KCI, etc.) before submitting it to JDS, the publication will be denied according to the publishing regulations. Please make sure to submit your manuscript to another KODISA academic journal in advance. http://kodisajournals.org/bbs/board.php?bo_table=notice&wr_id=25 (투고규정)*****

Sincerely Yours,

JDS Editorial Team

...

[Pesan dipotong] [Lihat seluruh email](#)

Balas Teruskan

Rabu, 2 November 2022 (feedback submit revisi dari Journal Of Distribution Science)

The screenshot shows a Gmail interface with a dark blue theme. The left sidebar contains navigation options: 'Tulis', 'Kotak Masuk' (374), 'Berbintang', 'Ditunda', 'Penting', 'Terkirim', 'Draf' (51), 'Kategori', 'Sosial' (1), 'Update' (153), 'Forum', 'Promosi' (171), and 'Selengkapnya'. The main content area displays an email from Hee-Joong Hwang (<acoms-noreply@kisti.re.kr>) to 'saya' (me), dated 'Rab, 2 Nov 13.21 (7 hari yang lalu)'. The subject is 'MS #JDS-Oct-13-2022-383_R2 Receipt of New Manuscript.'. The email body is in Indonesian and contains the following text:

Dear lecturer arif fakhrudin:

On 2022-11-02, we received your manuscript, referenced below:

Title: THE EFFECT OF SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES ON BRAND PERFORMANCE IN THE MEDIATION OF SATISFACTION

Author: arif fakhrudin

Thank you for submitting your previous research and study.

Your manuscript ID is Manuscript #JDS-Oct-13-2022-383_R2 and it is entered into the peer-review process.

You may check the status of your manuscript by accessing the 'Submissions under Review' folder or selecting the following URL:
<http://acoms.kisti.re.kr/journal/intro.do?journalSeq=J000173>

(You may need to copy and paste the complete URL into your browser, if the link fails to direct you to the right page.)

You will receive another email upon the completion of review process.

Please note that there is a fee for this review process for the author who has failed to review at least 3 other manuscripts. However, if you reviewed at least 3 other manuscripts you will be exempt from the payment. The review fee need to be sent to the bank account designated by the Editor-in-Chief.

(다른 저자의 논문을 3편 이상 심사하신 저자께서는 본 Peer-review process에 대한 심사비가 적용되지않으나, 심사하지 않으신 저자에게는 출판비와 별도로 추가적인 심사료가 부여됨을 알려드립니다. 이 심사비는 편집위원장이 지정하는 은행계좌로 납부해야 합니다.)

Thank you again for submitting your precious work to The Journal of Distribution Science.

Gmail interface showing an email from the Managing Editor of The Journal of Distribution Science.

Managing Editor Myoung-Kil Youn, Eulji University, Korea. E-mail: retail21@daum.net

Assistant Managing Editor Shuai Su, Shandong University of Political Science and Law, China. E-mail: su.shuai@gmail.com

Hanshin Officetel Suite 1030, 2463-4 Shinheung-dong Sujeong-gu, Seongnam-city,
Gyeonggi-do, KOREA (461-720). Tel: +82-70-8972-7292 Fax: +82-31-740-7361
E-mail: kodisajournals@gmail.com

Address

Please check again to make sure that you have followed the precautions below.

Precautions:

1. If the subject of the submitted paper is deemed to be different from the aims and scope of the journal, it cannot be published in any case. In this case, the publication may be cancelled even after it has been reviewed and accepted.
2. Please avoid excessive use of self-citation. When referencing your own research published previously the title, keyword, and content of the paper must be consistent with the current one. The publication of manuscript with the excessive use of self-citation will be cancelled upon the discovery even after the peer-review and acceptance.
http://kodisajournals.org/bbs/board.php?bo_table=notice&wr_id=25 (투고규정)

Yours Sincerely,

The Journal of Distribution Science

Rabu, 2 November 2022 (Comment to Author)

The screenshot shows a Gmail interface with a dark blue sidebar on the left. The main content area displays an email from Hee-Joong Hwang, dated Wednesday, November 2, 2022, at 14:35. The email subject is "JDS: MS#JDS-Oct-13-2022-383_R2 Decision Letter". The email body contains the following text:

Dear lecturer arif fakhruhin:

Your manuscript, referenced below, has been reviewed for publication in the The Journal of Distribution Science. It has been found to be of potential interest.

MS #JDS-Oct-13-2022-383_R2

THE EFFECT OF SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES ON BRAND PERFORMANCE IN THE MEDIATION OF SATISFACTION

Unfortunately, the manuscript is not acceptable in present form for publication in the The Journal of Distribution Science. The reviewer has delineated several deficiencies and recommend major revisions which may render the work suitable for publication.

Please edit the ENTIRE paper.

The reviewer's comments are included below and/or attached. If you are willing and able to respond to each of the reviewer's critical comments, we would consider a revised manuscript. Please include a cover letter that addresses each point and indicates how the manuscript has been revised. Also, as supplemental material, please submit a copy of the manuscript with the exact locations of the revisions.

The revised manuscript should be returned to the Editor promptly. A manuscript returned more than one month later will generally be regarded as newly submitted and will be given a new receipt date.

Gmail interface showing an email with the following content:

Telusuri email

12 dari 1.113

Comments to Author :
Please provide 3-5 JEL codes for indexing purpose. <https://www.aeaweb.org/econlit/jelCodes.php?view=jel>

Shorten the length of journal title to up to 12 words.

(Hamid, 2014). --> Match the body footnote with the information of references.

Managing Editor Myoung-Kil Youn, Eulji University, Korea. E-mail: retail21@daum.net

Assistant Managing Editor Shuai Su, Shandong University of Political Science and Law, China.
E-mail: su.shuai@gmail.com

Hanshin Officetel Suite 1030, 2463-4 Shinheung-dong Sujeong-gu, Seongnam-city.

Address
Gyeonggi-do, KOREA (461-720). Tel: +82-70-8972-7292 Fax: +82-31-740-7361
E-mail: kodisajournals@gmail.com?

Jumat, 4 November 2022 (feedback submit revisi dari Journal Of Distribution Science)

The screenshot shows a Gmail interface with a dark blue sidebar on the left and a white main content area. The sidebar contains navigation options like 'Kotak Masuk' (374), 'Berbintang', 'Ditunda', 'Penting', 'Terkirim', 'Draf' (51), 'Kategori', 'Sosial' (1), 'Update' (153), 'Forum', 'Promosi' (171), and 'Selengkapny'. The main content area displays an email from 'arif fakhrudin <acomms-noreply@kisti.re.kr>' with the subject 'JDS: Revised Submission'. The email body contains the following text:

Dear Author(s),

You have submitted the revised manuscript entitled,

'SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE' by arif fakhrudin submitted to The Journal of Distribution Science for a form of

(choose one: Regular Paper, Review Paper, or Letters to the Editor).

[Write down your own Rationale. An example follows:]

'Purpose: The purpose of this study was to determine the effect of Service Quality on Brand Performance through Satisfaction at the aviation campus in Yogyakarta. Research design, data and methodology: This research design is hypothesis testing using primary data obtained by distributing questionnaires directly to 200 respondents who are active students at the aviation campus in Yogyakarta. The analytical method used is the Structure Equation Model (SEM). Results: The results of this study that there was a significant and positive relationship between Service Quality and Satisfaction. There was a significant and positive relationship between Satisfaction with Brand Performance. There was a significant and positive relationship between Service Quality and Brand Performance. Conclusion: The conclusion in this study that the dimensions of academic service quality are distribution from the service quality variable are suggested to improve detailed recording by academic teaching staff. For the dimensions of administrative service quality distribution from the Service Quality variable, it is recommended to increase friendliness in the campus environment. For the dimensions of Facility service quality distribution from the Service Quality variable, it is recommended to increase satisfaction in terms of facilities on campus. For the Satisfaction variable, it is suggested to improve the performance of the staff and the academic community.'

Please read carefully the Article Content Selection Policy below.

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3. Distribution Strategy: Strategies directly associated with distribution activities, e.g., direct, indirect, dual, reverse, intensive, selective, exclusive, etc

Tulis

Kotak Masuk 374

Berbintang

Ditunda

Penting

Terkirim

Draf 51

Kategori

Sosial 1

Update 153

Forum

Promosi 171

Selengkapnya

Label +



11 dari 1.113

** Please note that the article that is not written aligned with the content policy may be rejected at any stage of the publication.

Double-Blind Peer Review Policy

JDS has adopted a double blind peer review policy, where both the referee and the author remain anonymous throughout the process. Please remove all identifying features from the main document itself, ensuring that Authors' identities are not revealed. However, this does not preclude Authors from citing their own previous works, although Authors must cite their works in a manner that does not make explicit their identity. All contributions will be initially assessed by the Editor-in-Chief for suitability for the journal. Papers deemed suitable are then typically sent to a minimum of two independent expert reviewers to assess the scientific quality of the paper. The Editor-in-Chief is responsible for the final decision regarding acceptance or rejection of the articles. The Editor-in-Chief's decision is final.

Please note that there is a fee for this review process for the author who has failed to review at least 3 other manuscripts. The fee is 300,000 KRW for KCI Journals and 600,000KRW for SCI Journals. However, if you reviewed at least 3 other manuscripts you will be exempt from the payment. The review fee need to be sent to the bank account designated by the Editor-in-Chief.

(다른 저자의 논문을 3편 이상 심사하신 저자께서는 본 Peer-review process에 대한 심사비가 적용되지않으나, 심사하지 않으신 저자에게는 출판비와 별도로 추가적인 심사료가 부여됨을 알려드립니다. 이 심사비는 편집위원장이 지정하는 은행계좌로 납부해야 합니다.)

Copyright Policy

After publication of an article, the copyright of the article transfers and belongs to the Author(s).

Thank you for giving JDS an opportunity to read about your research.

*****Korean Researchers: If you have not submitted at least one manuscript to KODISA JOURNALS (KCI, etc.) before submitting it to JDS, the publication will be denied according to the publishing regulations. Please make sure to submit your manuscript to another KODISA academic journal in advance. http://kodisajournals.org/bbs/board.php?bo_table=notice&wr_id=25 (투고규정)*****

Sincerely Yours,

JDS Editorial Team

...

[Pesan dipotong] [Lihat seluruh email](#)

Balas

Teruskan

Sabtu, 5 November 2022 (feedback submit revisi dari Journal Of Distribution Science)

The screenshot shows a Gmail interface with a purple sidebar on the left containing navigation options like 'Kotak Masuk', 'Berbintang', 'Draf', and 'Label'. The main content area displays an email from Hee-Joong Hwang with the subject 'MS #JDS-Oct-13-2022-383_R3 Receipt of New Manuscript.' The email body contains the following text:

Dear lecturer arif fakhrudin:

On 2022-11-05, we received your manuscript, referenced below:

Title: SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE

Author: arif fakhrudin

Thank you for submitting your previous research and study.

Your manuscript ID is Manuscript #JDS-Oct-13-2022-383_R3 and it is entered into the peer-review process.

You may check the status of your manuscript by accessing the 'Submissions under Review' folder or selecting the following URL:
<http://acoms.kisti.re.kr/journal/intro.do?journalSeq=J000173>

(You may need to copy and paste the complete URL into your browser, if the link fails to direct you to the right page.)

You will receive another email upon the completion of review process.

Please note that there is a fee for this review process for the author who has failed to review at least 3 other manuscripts. However, if you reviewed at least 3 other manuscripts you will be exempt from the payment. The review fee need to be sent to the bank account designated by the Editor-in-Chief.

(다른 저자의 논문을 3편 이상 심사하신 저자께서는 본 Peer-review process에 대한 심사비가 적용되지않으나, 심사하지 않으신 저자에게는 출판비와 별도로 추가적인 심사료가 부여됨을 알려드립니다. 이 심사비는 편집위원장이 지정하는 은행계좌로 납부해야 합니다.)

Thank you again for submitting your precious work to The Journal of Distribution Science.

Gmail interface showing an email with contact information for a journal. The email content includes:

Managing Editor Myoung-Kil Youn, Eulji University, Korea. E-mail: retail21@daum.net

Assistant Managing Editor Shuai Su, Shandong University of Political Science and Law, China. E-mail: su.shuai@gmail.com

Address
Hanshin Officetel Suite 1030, 2463-4 Shinheung-dong Sujeong-gu, Seongnam-city,
Gyeonggi-do, KOREA (461-720). Tel: +82-70-8972-7292 Fax: +82-31-740-7361
E-mail: kodisajournals@gmail.com ?

Please check again to make sure that you have followed the precautions below.

Precautions:

1. If the subject of the submitted paper is deemed to be different from the aims and scope of the journal, it cannot be published in any case. In this case, the publication may be cancelled even after it has been reviewed and accepted.
2. Please avoid excessive use of self-citation. When referencing your own research published previously the title, keyword, and content of the paper must be consistent with the current one. The publication of manuscript with the excessive use of self-citation will be cancelled upon the discovery even after the peer-review and acceptance.
http://kodisajournals.org/bbs/board.php?bo_table=notice&wr_id=25 (투고규정)

Yours Sincerely,

Sabtu, 5 November 2022 (Comment to Author)

The screenshot shows a Gmail interface with a dark blue sidebar on the left. The main content area displays an email from Hee-Joong Hwang, dated Saturday, November 5, 2022, at 09:18. The subject of the email is "JDS: MS#JDS-Oct-13-2022-383_R3 Decision Letter". The email body contains the following text:

Dear lecturer arif fakhruddin:

Your manuscript, referenced below, has been reviewed for publication in the The Journal of Distribution Science. It has been found to be of potential interest.

MS #JDS-Oct-13-2022-383_R3

SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE

Unfortunately, the manuscript is not acceptable in present form for publication in the The Journal of Distribution Science. The reviewer has delineated several deficiencies and recommend major revisions which may render the work suitable for publication.

Please edit the ENTIRE paper.

The reviewer's comments are included below and/or attached. If you are willing and able to respond to each of the reviewer's critical comments, we would consider a revised manuscript. Please include a cover letter that addresses each point and indicates how the manuscript has been revised. Also, as supplemental material, please submit a copy of the manuscript with the exact locations of the revisions.

The revised manuscript should be returned to the Editor promptly. A manuscript returned more than one month later will generally be regarded as newly submitted and will be given a new receipt date.

Tulis

Kotak Masuk 374

Berbintang

Ditunda

Penting

Terkirim

Draf 51

Kategori

Sosial 1

Update 153

Forum

Promosi 171

Selengkapnya

Label +

Comments to Author :

Please insert 3-5 JEL codes below the key words for indexing purpose. <https://www.aeaweb.org/econlit/jelCodes.php?view=jel>

Match the footnotes in the text with the reference information.

Managing Editor Myoung-Kil Youn, Eulji University, Korea. E-mail: retail21@daum.net

Assistant Managing Editor Shuai Su, Shandong University of Political Science and Law, China.
E-mail: su.shuai@gmail.com

Hanshin Officetel Suite 1030, 2463-4 Shinheung-dong Sujeong-gu, Seongnam-city,

Address

Gyeonggi-do, KOREA (461-720). Tel: +82-70-8972-7292 Fax: +82-31-740-7361
E-mail: kodisajournals@gmail.com?

Senin, 7 November 2022 (feedback submit revisi dari Journal Of Distribution Science)

The screenshot shows a Gmail interface with a dark blue sidebar on the left. The main content area displays an email from arif fakhrudin (arif.fakhrudin@kisti.re.kr) titled "JDS: Revised Submission". The email body contains the following text:

Dear Author(s),

You have submitted the revised manuscript entitled,

'SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE' by arif fakhrudin submitted to The Journal of Distribution Science for a form of

(choose one: Regular Paper, Review Paper, or Letters to the Editor).

[Write down your own Rationale. An example follows.]

'Purpose: The purpose of this study was to determine the effect of Service Quality on Brand Performance through Satisfaction at the aviation campus in Yogyakarta. Research design, data and methodology: This research design is hypothesis testing using primary data obtained by distributing questionnaires directly to 200 respondents who are active students at the aviation campus in Yogyakarta. The analytical method used is the Structure Equation Model (SEM). Results: The results of this study that there was a significant and positive relationship between Service Quality and Satisfaction. There was a significant and positive relationship between Satisfaction with Brand Performance. There was a significant and positive relationship between Service Quality and Brand Performance. Conclusion: The conclusion in this study that the dimensions of academic service quality are distribution from the service quality variable are suggested to improve detailed recording by academic teaching staff. For the dimensions of administrative service quality distribution from the Service Quality variable, it is recommended to increase friendliness in the campus environment. For the dimensions of Facility service quality distribution from the Service Quality variable, it is recommended to increase satisfaction in terms of facilities on campus. For the Satisfaction variable, it is suggested to improve the performance of the staff and the academic community.'

Please read carefully the Article Content Selection Policy below.

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2. Distribution Science: Activities directly associated with distribution system, technology, and science, e.g., distribution data management and science, distribution artificial intelligence system, distribution information and communication technologies, transportation and inventory management systems, distribution channel management systems, mobile and online distribution technologies, etc.
3. Distribution Strategy: Strategies directly associated with distribution activities, e.g., direct, indirect, dual, reverse, intensive, selective, exclusive, etc.

Gmail interface showing an email from the JDS Editorial Team. The email content includes information about distribution strategies, acceptance criteria, and a double-blind peer review policy. It also contains a notice about a review fee for authors who have not submitted to other journals and a copyright policy. The email concludes with a thank you message and contact information for the JDS Editorial Team.

3. Distribution Strategy: Strategies directly associated with distribution activities, e.g., direct, indirect, dual, reverse, intensive, selective, exclusive, etc

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Double-Blind Peer Review Policy
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Please note that there is a fee for this review process for the author who has failed to review at least 3 other manuscripts. The fee is 300,000 KRW for KCI Journals and 600,000KRW for SCI Journals. However, if you reviewed at least 3 other manuscripts you will be exempt from the payment. The review fee need to be sent to the bank account designated by the Editor-in-Chief.
(다른 저자의 논문을 3편 이상 심사하신 저자께서는 본 Peer-review process에 대한 심사비가 적용되지않으나, 심사하지 않으신 저자에게는 출판비와 별도로 추가적인 심사료가 부여됨을 알려드립니다. 이 심사비는 편집위원장이 지정하는 은행계좌로 납부해야 합니다.)

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Thank you for giving JDS an opportunity to read about your research.

*****Korean Researchers: If you have not submitted at least one manuscript to KODISA JOURNALS (KCI, etc.) before submitting it to JDS, the publication will be denied according to the publishing regulations. Please make sure to submit your manuscript to another KODISA academic journal in advance. http://kodisajournals.org/bbs/board.php?bo_table=notice&wr_id=25 (투고규정)*****

Sincerely Yours,
JDS Editorial Team
...

[Pesan dipotong] [Lihat seluruh email](#)

Senin, 7 November 2022 (feedback submit revisi dari Journal Of Distribution Science)

The screenshot shows a Gmail interface with a dark blue sidebar on the left containing navigation options like 'Tulis', 'Kotak Masuk', 'Berbintang', 'Draf', and 'Label'. The main content area displays an email from Hee-Joong Hwang with the subject 'MS #JDS-Oct-13-2022-383_R4 Receipt of New Manuscript.'. The email body contains the following text:

Dear lecturer arif fakhrudin:

On 2022-11-07, we received your manuscript, referenced below:

Title: SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE

Author: arif fakhrudin

Thank you for submitting your previous research and study.

Your manuscript ID is Manuscript #JDS-Oct-13-2022-383_R4 and it is entered into the peer-review process.

You may check the status of your manuscript by accessing the 'Submissions under Review' folder or selecting the following URL:
<http://acoms.kisti.re.kr/journal/intro.do?journalSeq=J000173>

(You may need to copy and paste the complete URL into your browser, if the link fails to direct you to the right page.)

You will receive another email upon the completion of review process.

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Thank you again for submitting your precious work to The Journal of Distribution Science.

Gmail interface showing an email from the Journal of Distribution Science. The email content includes contact information for the Managing Editor and Assistant Managing Editor, the journal's address in Seongnam-city, Gyeonggi-do, Korea, and a list of precautions for authors. The interface also shows a sidebar with folders like 'Kotak Masuk' (374) and 'Draf' (51).

Managing Editor Myoung-Kil Youn, Eulji University, Korea. E-mail: retail21@daum.net

Assistant Managing Editor Shuai Su, Shandong University of Political Science and Law, China.
E-mail: su.shuai@gmail.com

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Address
Gyeonggi-do, KOREA (461-720). Tel: +82-70-8972-7292 Fax: +82-31-740-7361
E-mail: kodisajournals@gmail.com?

Please check again to make sure that you have followed the precautions below.

Precautions:

1. If the subject of the submitted paper is deemed to be different from the aims and scope of the journal, it cannot be published in any case. In this case, the publication may be cancelled even after it has been reviewed and accepted.
2. Please avoid excessive use of self-citation. When referencing your own research published previously the title, keyword, and content of the paper must be consistent with the current one. The publication of manuscript with the excessive use of self-citation will be cancelled upon the discovery even after the peer-review and acceptance.
http://kodisajournals.org/bbs/board.php?bo_table=notice&wr_id=25 (투고규정)

Yours Sincerely,
The Journal of Distribution Science

Senin, 7 November 2022 (Comment to Author)

The screenshot shows a Gmail interface with a dark blue sidebar on the left. The main content area displays an email from Hee-Joong Hwang, dated November 7, 2022, at 17:35. The email subject is "JDS: MS#JDS-Oct-13-2022-383_R4 Decision Letter". The email body contains the following text:

Dear lecturer arif fakhrudin:

Your manuscript, referenced below, has been reviewed for publication in the The Journal of Distribution Science. It has been found to be of potential interest.

MS #JDS-Oct-13-2022-383_R4

SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE

Unfortunately, the manuscript is not acceptable in present form for publication in the The Journal of Distribution Science. The reviewer has delineated several deficiencies and recommend major revisions which may render the work suitable for publication.

Please edit the ENTIRE paper.

The reviewer's comments are included below and/or attached. If you are willing and able to respond to each of the reviewer's critical comments, we would consider a revised manuscript. Please include a cover letter that addresses each point and indicates how the manuscript has been revised. Also, as supplemental material, please submit a copy of the manuscript with the exact locations of the revisions.

The revised manuscript should be returned to the Editor promptly. A manuscript returned more than one month later will generally be regarded as newly submitted and will be given a new receipt date.

Gmail interface showing an email with a list of references. The email content includes a thank you message, a signature, and a list of references under the heading "Comments to Author".

Thank you for the opportunity to examine this work. If you have any questions, feel free to contact us referring to the last contact address.

Sincerely yours,

Hee-Joong Hwang

Comments to Author :

Dessler, (2010). *Manajemen Sumber Daya Manusia*. Jakarta: Indeks.

Endarwita, E. (2013). Pengaruh Kualitas Produk dan Kualitas Pelayanan terhadap Kepuasan dan Loyalitas Nasabah Tabungan Bank BRI Cabang Simpang Empat. *Jurnal Apresiasi Ekonomi*, 1(3), 167-180.

Ghozali, Imam & Fuad. (2005). *Structural Equation Modeling*. Semarang: Badan Penerbit Universitas Diponegoro.

Prasetyo, W. B. (2013). Pengaruh Kualitas Pelayanan, Kepercayaan dan Kepuasan terhadap Loyalitas Pelanggan (Studi pada Swalayan Luwes Purwodadi). *Jurnal Manajemen Pemasaran*, 1(2), 1-13.

Saidani, B., & Arifin, S. (2012). Pengaruh kualitas produk dan kualitas layanan terhadap kepuasan konsumen dan minat beli pada ranch market. *Jurnal Riset Manajemen Sains Indonesia*, 3(1), 1-22.

Swasty & Wirania. (2016). *Branding Memahami dan Merancang Strategi Merek*. Bandung: PT Remaja Rosdakarya.

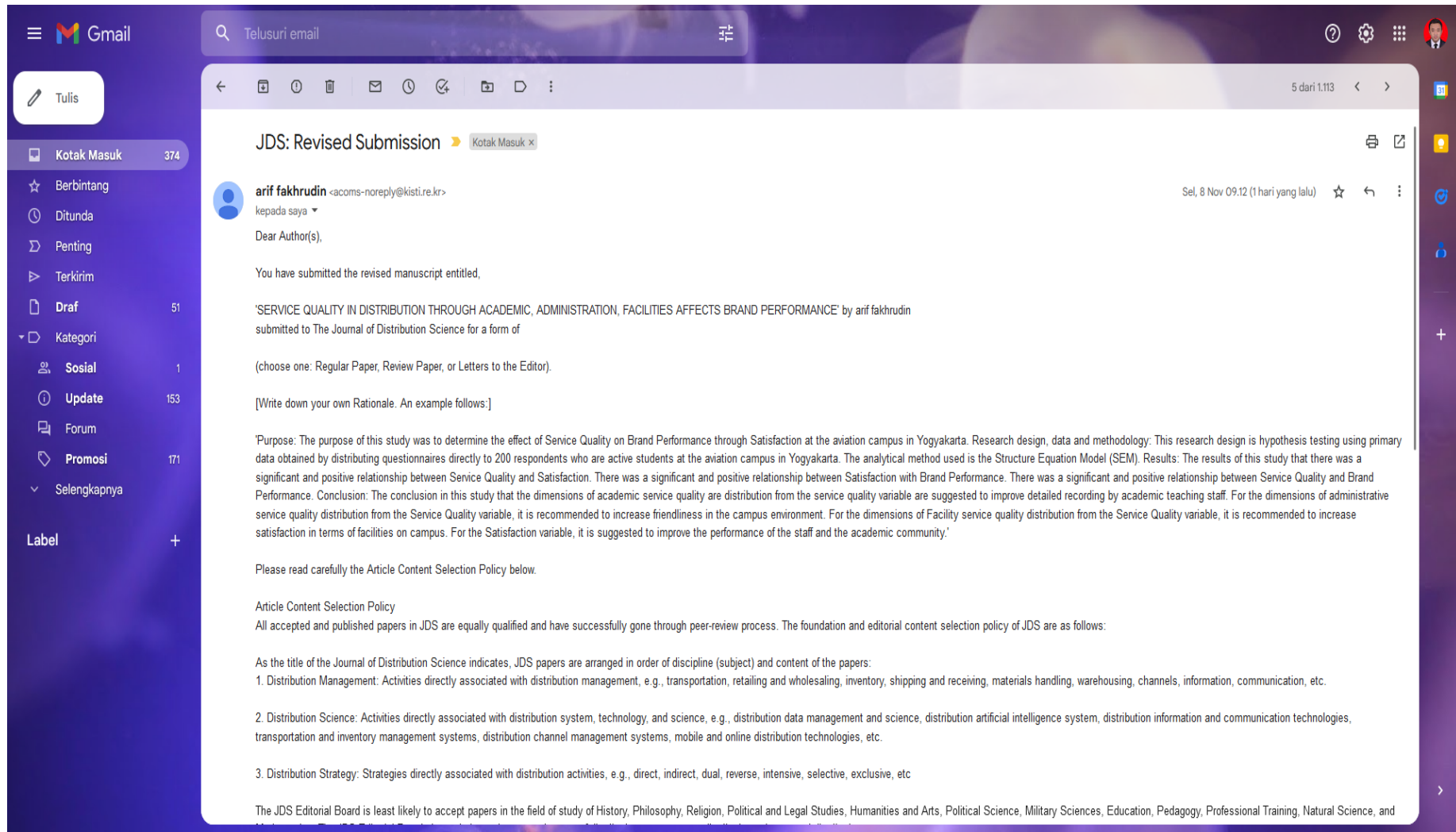
Tjiptono, F. (2015). *Strategi Pemasaran*. Yogyakarta: Andi Offset.

--> English !

Barger, R. N. (2006). A summary of Lawrence Kohlberg's stages of moral development. Notre Dame: University of Notre Dame.

-> Only book or article is allowed in references

Selasa, 8 November 2022 (feedback submit revisi dari Journal Of Distribution Science)



The screenshot shows a Gmail interface with a sidebar on the left containing folders like 'Kotak Masuk' (374), 'Berbintang', 'Draf' (51), 'Sosial' (1), 'Update' (153), 'Promosi' (171), and 'Selengkapnyanya'. The main content area displays an email from 'arif fakhruhin' with the subject 'JDS: Revised Submission'. The email body contains the following text:

Dear Author(s),

You have submitted the revised manuscript entitled,

'SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE' by arif fakhruhin submitted to The Journal of Distribution Science for a form of

(choose one: Regular Paper, Review Paper, or Letters to the Editor).

[Write down your own Rationale. An example follows:]

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Tulis

Kotak Masuk 374

Berbintang

Ditunda

Penting

Terkirim

Draf 51

Kategori

Sosial 1

Update 153

Forum

Promosi 171

Selengkapnya

Label +

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Sincerely Yours,

JDS Editorial Team

...

[Pesan dipotong] [Lihat seluruh email](#)

Balas Teruskan

Selasa, 8 November 2022 (Accepted)

The screenshot shows a Gmail interface with a dark blue theme. The left sidebar contains navigation options: 'Tulis', 'Kotak Masuk' (374), 'Berbintang', 'Ditunda', 'Penting', 'Terkirim', 'Draf' (51), 'Kategori', 'Sosial' (1), 'Update' (153), 'Forum', 'Promosi' (171), and 'Selengkapnya'. The main content area displays an email from Hee-Joong Hwang (acoms-noreply@kisti.re.kr) to 'saya'. The email subject is 'JDS: MS#JDS-Oct-13-2022-383_R5 Decision Letter'. The body text reads: 'Dear lecturer arif fakhrudin: I am pleased to inform you that your manuscript, referenced below, has been accepted for publication in the The Journal of Distribution Science. MS #JDS-Oct-13-2022-383_R5 'SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE.' For the proper publication, please follow the publication process of this journal. Refer to the link below. <http://acoms.kisti.re.kr/journal/intro.do?journalSeq=J000173> Thank you for your contribution to the Journal. If you have any questions, feel free to contact us referring to the last contact address. Sincerely yours, Hee-Joong Hwang'.

Selasa, 8 November 2022 (feedback revisi template dari Journal Of Distribution Science)

The image shows a screenshot of a Gmail inbox on a desktop. The interface is in Indonesian. The left sidebar shows the 'Kotak Masuk' (Inbox) with 374 messages. The main content area displays an email from Hee-Joong Hwang, dated Tuesday, November 8, 2022, at 17:30. The email subject is 'MS #JDS-Oct-13-2022-383_R5 Receipt of New Manuscript.' The email body contains the following text:

Dear lecturer arif fakhrudin:

On 2022-11-08, we received your manuscript, referenced below:

Title: SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE

Author: arif fakhrudin

Thank you for submitting your previous research and study.

Your manuscript ID is Manuscript #JDS-Oct-13-2022-383_R5 and it is entered into the peer-review process.

You may check the status of your manuscript by accessing the 'Submissions under Review' folder or selecting the following URL:
<http://acoms.kisti.re.kr/journal/intro.do?journalSeq=J000173>

(You may need to copy and paste the complete URL into your browser, if the link fails to direct you to the right page.)

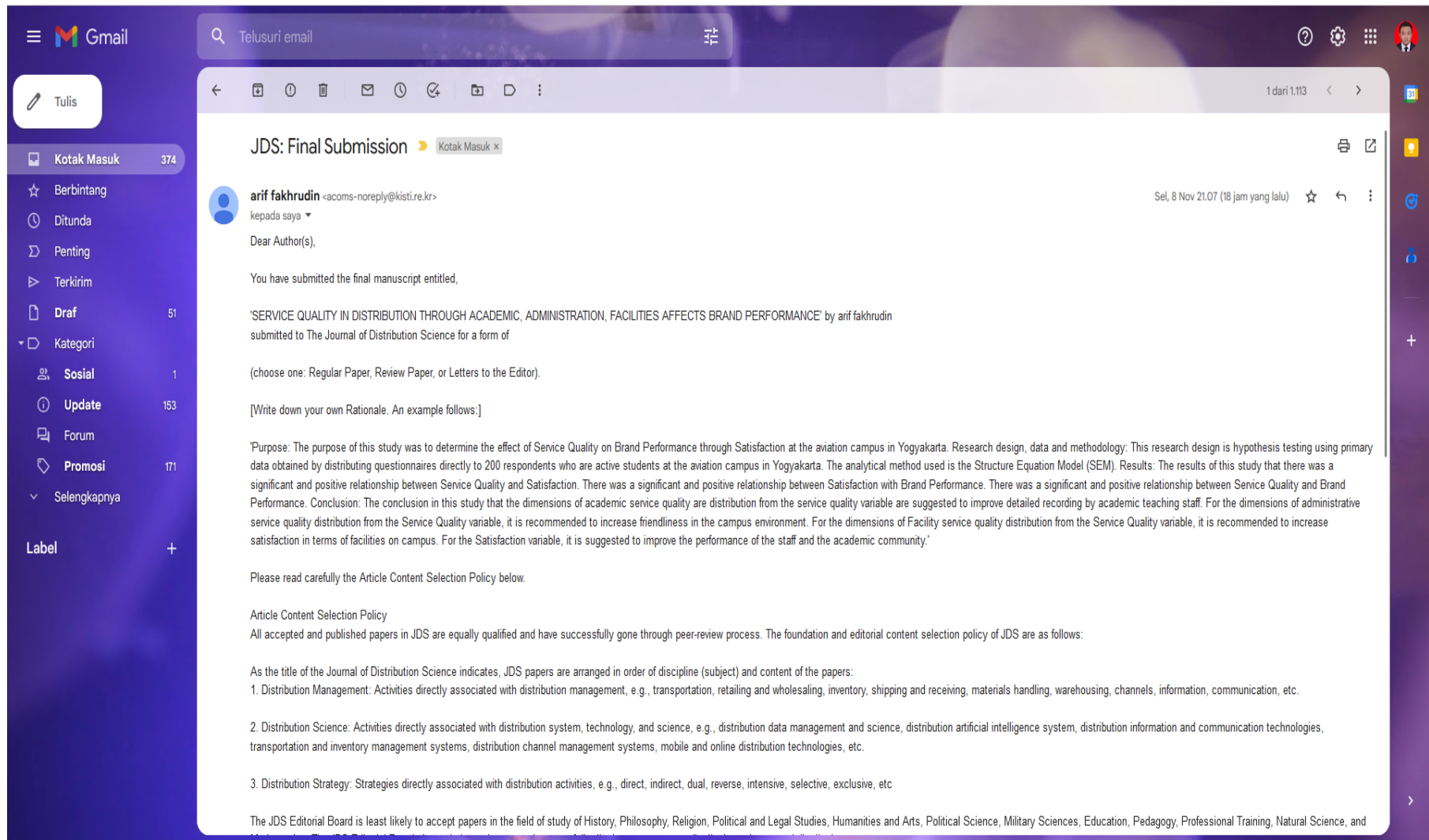
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Thank you again for submitting your precious work to The Journal of Distribution Science.

Selasa, 8 November 2022 (Final Submission)



The image shows a Gmail interface on a desktop. The left sidebar contains navigation options: 'Tulis', 'Kotak Masuk' (374), 'Berbintang', 'Ditunda', 'Penting', 'Ter kirim', 'Draf' (51), 'Kategori', 'Sosial' (1), 'Update' (153), 'Forum', 'Promosi' (171), 'Selengkapny', and 'Label'. The main content area displays an email from 'arif fakhruhin' (acoms-noreply@kisti.re.kr) dated 'Sel, 8 Nov 21.07 (18 jam yang lalu)'. The email subject is 'JDS: Final Submission'. The body of the email contains the following text:

Dear Author(s),

You have submitted the final manuscript entitled,

'SERVICE QUALITY IN DISTRIBUTION THROUGH ACADEMIC, ADMINISTRATION, FACILITIES AFFECTS BRAND PERFORMANCE' by arif fakhruhin submitted to The Journal of Distribution Science for a form of

(choose one: Regular Paper, Review Paper, or Letters to the Editor).

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'Purpose: The purpose of this study was to determine the effect of Service Quality on Brand Performance through Satisfaction at the aviation campus in Yogyakarta. Research design, data and methodology: This research design is hypothesis testing using primary data obtained by distributing questionnaires directly to 200 respondents who are active students at the aviation campus in Yogyakarta. The analytical method used is the Structure Equation Model (SEM). Results: The results of this study that there was a significant and positive relationship between Service Quality and Satisfaction. There was a significant and positive relationship between Satisfaction with Brand Performance. There was a significant and positive relationship between Service Quality and Brand Performance. Conclusion: The conclusion in this study that the dimensions of academic service quality are distribution from the service quality variable are suggested to improve detailed recording by academic teaching staff. For the dimensions of administrative service quality distribution from the Service Quality variable, it is recommended to increase friendliness in the campus environment. For the dimensions of Facility service quality distribution from the Service Quality variable, it is recommended to increase satisfaction in terms of facilities on campus. For the Satisfaction variable, it is suggested to improve the performance of the staff and the academic community.'

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Gmail interface showing an email from the JDS Editorial Board. The email content includes information about the journal's scope, a double-blind peer review policy, a notice about a review fee, and a copyright policy. The interface also shows a sidebar with folders like 'Kotak Masuk' (374) and 'Draf' (51), and a bottom navigation bar with 'Balas' and 'Teruskan' buttons.

Telusuri email

1 dari 1.113

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Sincerely Yours,
JDS Editorial Team
...

[Pesan dipotong] [Lihat seluruh email](#)

← Balas → Teruskan